



UNISOURCE SOLUTIONS

Healthcare Workplace Services



Welcome to simple.



UNISOURCE SOLUTIONS

Transformative Work Spaces and Care Spaces that Inspire Well-Being for Patients, Healthcare Providers, and Communities

We are the leading workspace strategy, workspace planning, and facilities services company in California. Our experienced healthcare team brings perspective, resources, logistics, and innovative technology to insure your workplace will perform and adapt to an ever-changing environment. Whether you're renovating, relocating, or starting from scratch, our strategic and tactical services include everything you need to optimize your workplace and reduce costs.



Workplace Planning & Sourcing

- Space Planning and Design
- Visualization Tools
- Contract Furniture
- Custom Furniture
- Ergonomics
- Wellness



Logistics & Facilities Management

- Move, Add, Change
- Project Management
- Relocation
- Systems Installation
- Process Improvement
- Warehousing & Inventory Management
- Asset Disposition
- National Management, Local Accountability



Workplace Planning & Sourcing

- Occupancy, Space Management, Cost, Engagement, and Growth Assessments
- Furniture Inventory and Analysis
- Research and Surveys
- Workplace Performance Metrics
- Design and Strategy Workshops



Foster Community

Thoughtfully designed, welcoming spaces for family and visitors enable connection and enrich the guest experience. Lobby, lounge, cafe, and outdoor areas offer spaces for people to rejuvenate, restore, and relax in comfort.

Treatment in Comfort

Infusion rooms can be equipped with treatment recliners that move completely into the Trendelenburg position for patient comfort and to support medical procedures. Storage provides privacy and a place to stow personal items.





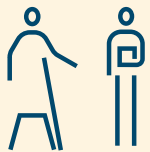
Empower Caregivers

Caregivers are challenged with implementing lean processes while also striving to increase levels of patient care and satisfaction. Furniture elements that support staff and utilize space efficiently keep caregivers performing their best so they can focus on patient needs.

Supportive Space

Height-adjustable tables, desks, and chairs at workstations provide comfortable support, enabling a variety of postures for those who sit or stand for long periods.





Engage Patients

For the person at the center of healthcare - the patient - the environment is a supportive space that nurtures their healing needs. From consultation to treatment and overnight stays, overall comfort is key in nurturing a positive experience focused on well-being.



Creating Connection

Adjustable stools and tables support healthy postures and allow caregivers to position themselves where they can maintain eye contact while gathering patient data.



Nurture Culture

Spaces that offer variety in application support the range of tasks healthcare professionals accomplish throughout the day. Our solutions help people perform their best while creating a cohesive look throughout the facility that is responsive to the needs of patients, caregivers, and the community.



Responsive Healthcare Spaces

Caregivers are working in teams to a greater degree than before and need an environment that supports the new workflow while integrating spaces that promote well-being and provide respite.



We help people do great things at work.

Our experienced team brings perspective, resources, logistics, and innovative technology to ensure your workplace will perform and adapt to an ever-changing environment. Whether you're renovating, relocating, or starting from scratch, our workplace strategy and tactical services include everything you need to optimize your workplace and reduce costs.

Recent Healthcare Projects





Martin Luther King, Jr. Outpatient Center

Los Angeles, CA

The County of Los Angeles Health Services needed to build a new outpatient clinic and surgery center in South Los Angeles. The goal was to help ease the burden on Martin Luther King, Jr. Community Hospital and provide much-needed services within the community.

This new site needed to move beyond the traditional clinical environment that naturally creates a hierarchy between patient and caregiver. Instead, the clinic would unite patient well-being with soothing natural elements and empower visitors to be active participants in their care.

It was crucial for patients to feel immediately welcomed and sense that this was a place they could visit even when they weren't ill. The supportive environment should convey respect for the community and a commitment to providing an elevated level of care.

Another requirement was that it would need to work for the healthcare workers and staff, as well as the patients, through an adaptive and agile working environment. That meant caregiver and staff workstations had to be flexible enough to be shared or assigned and grouped to convey a sense of collaboration. Ergonomics would be a central focus within the workstations, enhancing productivity while easing the strain of a demanding schedule.

The end result from our Healthcare Services team for the new Martin Luther King Jr. Community Health Medical Office Building would be a new medical facility designed to provide uplifting, dignified, and accessible health care options. It would house resources and services needed by a historically underserved area of the Los Angeles Community.

Our solutions featured:

- Aesthetics that create a welcoming sense of space and belonging
- Layouts and workstations that eliminate the typical hierarchy between patients and clinical care providers
- Open plan of furniture to allow plenty of light, which helps facilitate healing
- Environment signage for easy way-finding to help reduce patient and visitor stress
- Layouts and furniture that provides identity and organization for the clinic staff who are efficiently grouped per pod in an on-stage/off-stage configuration



National Healthcare Insurance Company

Southwest, US

This national healthcare insurance company took an innovative, community-focused approach to workplace design, leveraging Unisource Solutions' services to add polish to their up-cycle of a vacant department store. They built their new Southwest region call center facility in an unlikely place: a defunct Macy's building. This is another example of a former retail space being converted into corporate offices, reflecting a new trend in commercial real estate.

Our client converted the 3-story, 375,000-sf empty retail space into a bustling office environment. They currently occupy 107,000-sf on floors 2 and 3 with plans to expand to the ground floor. Their facility services and interiors firm enlisted us to provide ~850 workstations. Furthermore, we were tasked to outfit collaborative and common areas as well as conference rooms and training facilities. With an eye towards employee wellbeing, the client specified sustainable products, folded in many ergonomic elements, and paid attention to lighting and acoustical comforts.

In order to nurture the company's teamwork culture, the multiple level facility features an "open core area" on each floor. This core area hosts a cafe and coffee stations, and plenty of room for lounging and dining. Centrally located, these social hubs are accessible for all associates. As a result, open offices radiate from these collaborative cores. Dotted between workstations are individual capsules and rooms designed for private use. Throughout, dropped ceilings ensconced with bright lights provide acoustic relief and a dynamic feel to the open offices. Workstations boast moveable monitor arms, ergonomic task chairs and adjustable keyboard trays. Their neutral color palette of soft beige and creamy white finishes, creates a cohesive look that is as inviting as it is functional.

Outfitting an office space in a mall came with its unique challenges. The project team tackled permitting hurdles with the planning department and overcame construction delays due to the mall environment. The team worked with the mall to safely warehouse workstations and office products until the construction schedule allowed. Moreover, installation crews were resized to meet scheduling demands.

In true collaborative fashion, the team was able to meet the changing schedules and stressful demands of a large-scale renovation project. They proved that teamwork is the driving force behind successful programs.



 **4,600**
PIECES OF
HOSPITAL EQUIPMENT

 REDUCED FROM 3 WEEKS TO
5 DAYS

 **CUSTOM**
LOGISTICS SOFTWARE

 **PANDEMIC**
CONDITIONS

Sutter Health

Roseville, CA

Sutter Roseville Medical Center is the only healthcare facility in Placer County to provide emergency services to the community. By 2019, it was already clear that the facility needed more space to provide high level care to its patients. The facility decided to add a new three-story building to augment its existing emergency department, but that construction project would mean significant logistical coordination.

Sutter contacted Unisource Solutions' healthcare environments team in early 2020, in need of a strategic services partner to coordinate the purchase, delivery, assembly, and storage furniture and medical equipment that was destined for their expanding emergency services department.

Working in a healthcare environment presents unique challenges at any time. As the only emergency department in Placer County, there was no way for the facility to close to allow new equipment to be assembled and delivered. The Unisource Solutions team had to find a way to solve their unique problem: how to execute an efficient expansion while minimizing risk of any downtime for hospital facilities or chance of outside contamination of equipment.

No one could have predicted that an international health crisis would hit in the midst of the Sutter expansion project. Rather than allow the challenge of new pandemic guidelines to slow down the project, Unisource was able to ramp up the project timeline to get the new facility in working order as quickly as possible. Creative solutions were necessary at every turn, including conducting warehouse walkthroughs via FaceTime to adhere to social distancing and accelerating a three-week delivery plan to work in just five days.

Originally the plan had been to put the finishing touches on the project by September, but Unisource Solutions was able to run extra shifts with an expanded crew in order to finish the entire equipment delivery in April. As the pandemic was worsening and services were more necessary than ever, the new emergency department at Sutter Roseville Medical Center was able to open.

Today, thanks to the hard work of the team at Unisource Solutions, as well as the frontline workers at Sutter Roseville Medical Center, the community emergency department is able to serve twice the number of patients. It was the adaptability and willingness to push the limits of what was initially thought possible that allowed Unisource to complete this project way ahead of schedule and ensure a smooth transition for the providers at the hospital as well as the patients.



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